

Open up to the convenience of digital banking.



Online Banking

kscu.com allows you to quickly and securely pay your bills, transfer funds between accounts, send and request money, check your balances, set banking alerts, and do so much more any time of day or night.



Mobile Banking

Bank on the go with our handy mobile app. Specially designed for tablets and smartphones, it allows you to do almost everything you can with online banking but from any mobile device. To download it, just search "Kootenay Savings Credit Union" in any app store.



Deposit Anywhere™

This snappy feature of our mobile app lets you deposit a cheque simply by taking a photo with your mobile device and tapping a few buttons. It's fast, free, secure and available 24 hours a day.



Interac e-Transfer®

The easiest way to send and request money to and from Canadian bank accounts. A 24/7 service, it's free within your monthly bundle and can be accessed via your mobile app or online banking.



Member Service Centre

Calling our Member Service Centre (MSC) at 1.800.665.5728 connects you to a real person right here in the Kootenays. Our MSC advisors can help you with loans, mortgages, investments, credit cards, online banking and much more. It's like having a branch in your phone.



Phone Banking

Simple to use and available 24/7, phone banking allows you to check your account balances and transaction history, transfer funds, pay bills, find rates and get assistance with your credit or debit card. Call 1.800.665.5728 and choose option 1.



You can withdraw cash, make deposits of cheques and/or cash, get account balances and change your debit card PIN from thousands of ding-free ATMs across Canada.

Look at all you can do with our digital banking services

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	WEBSITE kscu.com	MOBILE WEBSITE	ONLINE BANKING	MOBILE APP	TEXT BANKING		ATM/ DEBIT CARD	NIGHT DEPOSIT	MAIN MENU	PHONE BANKING press 1	KSCU ADVISOR
Get information on products, services and fees	•	•	•								•
Find a Kootenay Savings branch or ATM											
Get branch hours											
Find a credit union ATM near you											
Access calculators (savings, mortgage, loans, exchange and more)											
Access Online Banking											
Access Phone Banking											
Set up Text Banking											
Speak to a Kootenay Savings advisor during MSC hours											
Speak to commercial representative during business hours											
Speak to MoneyWorks representative during business hours											
Check account balances											
Check transaction history											
Search for a specific transaction											
Transfer funds within your Kootenay Savings account											
Transfer funds to another Kootenay Savings account											
Add or modify a recurring transfer											
Send and receive e-Transfers											
Add or remove an e-Transfer recipient											
Set up "Request Money" to request an e-Transfer											
Set up "Autodeposit" on incoming e-Transfers											
Pay bills											
Add or remove bill payees											
Add or modify a recurring bill payment											
Open a new chequing or savings sub account											
Open and transfer funds to a term deposit											
Change your contact information											
Get interest and exchange rates											
Report a lost or stolen debit or credit card											
Withdraw cash at ATM or retailer											
Deposit a cheque											
Deposit cash											
View personal messages							_				
View and download monthly statements											
View and download eDocuments											
Sign up to receive fraud alerts											
Order cheques											
Put a stop payment on a cheque											
Pay business taxes											
Apply for a loan or line of credit											
Apply for a VISA credit card	•										
Open or add to a registered plan (RRSP, TFSA)											

1.800.665.5728 kscu.com

