

TEXT BANKING. *basic account info 24/7.*



STAY SAFE. BANK FROM HOME. Virtually, most of your banking needs can be done from the comfort of your home through online, mobile or phone. If you haven't used these options, we can help get you started.

Text banking allows you to communicate with your personal account via text messaging.

How to sign up for text banking.

1. Login in to your online banking account
2. On the right hand side click on "Account Services"
3. Click on "Add/Modify Text Banking"
4. Click on "Register your phone for text banking"
5. After reading the User Agreement select "I agree"
6. Enter your cell phone number and click
7. Select your carrier from the drop down menu
8. Click "Continue"
9. The Account Management Screen will open. Here you will select which of your accounts you want to have access through Text Banking.
10. Click "Continue"
11. The next screen that pops up will show you the nicknames of the accounts you have selected with the codes you will use to identify them in Text Banking.
12. You're now ready to text the commands to get information on your account.

Text Banking Commands

Code	What the code will show you
ACT	For the account activity on your primary account
ACT<account nickname>	For the account activity of a specific account
BAL	For the balance on your primary account
BAL All	For the balances on all your accounts
BAL<account nickname>	For the balance of a specific account
DISABLE	To temporarily disable your phone
HELP	For a list of all the commands you can use
INFO	For contact info about Kootenay Savings Credit Union
STOP	To permanently delete your phone
NICK	For a list of your account nicknames

If you have questions or would like assistance please call our Member Service Centre at 1.800.665.5728, and one of our advisors would be happy to assist you.

We can help get you started.

1.800.665.5728

kscu.com



Kootenay Savings