

# Stay safe. Bank from home.

In these extraordinary times, we are asking for your help to keep our communities safe. With so many 24/7 banking channels at Kootenay Savings, most of your financial needs can be met in the comfort of your home. We urge all members to be safe and limit their branch visits to business that cannot be conducted any other way. If you need assistance with the digital options listed below, call our expanded Member Service Centre at **1.800.665.5728**. We're here to help everyone get through this together.

## SELF SERVE CHANNELS



**Online banking**  
at [kscu.com](http://kscu.com)



**Phone banking**  
call 1.800.665.5728



**Mobile app** from the  
App Store and Google Play



**Text banking**  
register via online banking



Ding-free **ATMs** at all  
credit unions across Canada

## TIME-SAVING SERVICES



**Interac e-Transfers®**  
via online and  
mobile banking



**DocuSign®**  
electronic signatures



**Deposit Anywhere™**  
via the mobile app



**Direct Deposit**  
pensions, pay cheques  
and more

## PERSONAL SERVICES



**Member Service  
Centre**  
call 1.800.665.5728  
*Mon to Fri 8:00-5:00*  
*Sat 8:00-3:00*