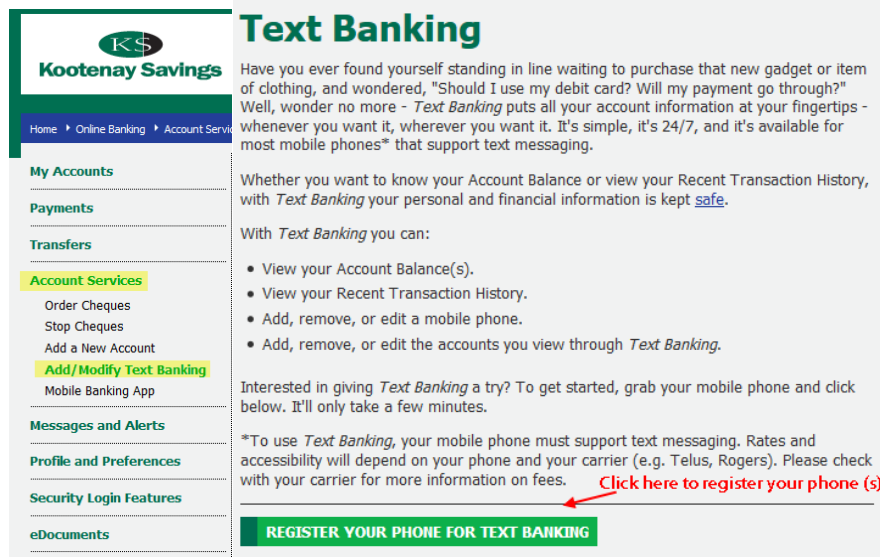


Once logged in to [online banking](#), click on **Account Services/Add/Modify Text Banking**.

Frequently Asked Questions [here](#).

Follow the prompts as per screen shots below.



Text Banking

Have you ever found yourself standing in line waiting to purchase that new gadget or item of clothing, and wondered, "Should I use my debit card? Will my payment go through?" Well, wonder no more - *Text Banking* puts all your account information at your fingertips - whenever you want it, wherever you want it. It's simple, it's 24/7, and it's available for most mobile phones* that support text messaging.

Whether you want to know your Account Balance or view your Recent Transaction History, with *Text Banking* your personal and financial information is kept [safe](#).

With *Text Banking* you can:

- View your Account Balance(s).
- View your Recent Transaction History.
- Add, remove, or edit a mobile phone.
- Add, remove, or edit the accounts you view through *Text Banking*.

Interested in giving *Text Banking* a try? To get started, grab your mobile phone and click below. It'll only take a few minutes.

*To use *Text Banking*, your mobile phone must support text messaging. Rates and accessibility will depend on your phone and your carrier (e.g. Telus, Rogers). Please check with your carrier for more information on fees. [Click here to register your phone \(s\)](#)

REGISTER YOUR PHONE FOR TEXT BANKING

Text Banking - User Agreement

By registering your mobile phone and/or email account and clicking **Accept**, you understand and acknowledge the following:

Privacy Policy

I consent to Kootenay Savings Credit Union collecting, using, and disclosing personal information as defined in the relevant legislation in this registration pursuant to the terms of the Kootenay Savings Credit Union [Privacy Policy](#).

User Agreement

- My registered mobile phone and/or email account can be used to access certain information about my Kootenay Savings Credit Union account(s) without providing a PIN, PAC or other password;
- I am wholly responsible for any unauthorized use of my registered mobile phone and/or email account that may occur before I notify Kootenay Savings Credit Union that my registered mobile phone and/or email account may have been lost, stolen, or compromised;
- I am wholly responsible for all fees that my mobile phone and/or email account service provider charges;
- My use of Kootenay Savings Credit Union Text Banking service is otherwise governed by my existing Kootenay Savings Credit Union account and services agreement, a copy of which is available on the [Legal](#) page or at any Kootenay Savings Credit Union branch.

Click on I AGREE

I AGREE

[I Do Not Agree](#)

Text Banking - Phone Registration

To get started with *Text Banking*, you must have your mobile phone with you. Enter a valid Canadian mobile phone number, indicate your mobile carrier, and click Continue. Standard text messaging rates may apply.

Phone Number e.g. 604 123 4567

Carrier

CONTINUE | [Cancel](#) Fill in phone number & select carrier. Then click Continue.

Text Banking - Setup

Please **select up to five accounts** for mobile access and choose one of these as your Primary Account.

You can also view and/or edit your account nicknames.

Note: If you select more than five accounts for mobile access, whenever you send a mobile banking command you will receive two or more text messages in reply. If you prefer to receive all your information in a single text message, please do not choose more than five accounts.

Account Management			
Accounts	Nickname	Mobile Access	Primary Account
MASTERPLAN STAFF - CARL'S ACCOUNT 5	<input type="text" value="CHQ0"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - GIFTS 6	<input type="text" value="CHQ1"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - MISC EXPENSES 8	<input type="text" value="CHQ2"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - PROPERTY TAXES 4	<input type="text" value="CHQ3"/>	<input type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - SHELLY'S ACCOUNT 7	<input type="text" value="CHQ5"/>	<input type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - SURPLUS 9	<input type="text" value="CHQ6"/>	<input type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - TRANSFER ACCOUNT 0	<input type="text" value="CHQ7"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - TRUCK INSURANCE 2	<input type="text" value="CHQ8"/>	<input type="checkbox"/>	<input type="radio"/>
MASTERPLAN STAFF - VIVA ITALY 3	<input type="text" value="CHQ4"/>	<input type="checkbox"/>	<input type="radio"/>
MAXIMIZER STAFF - DAILY SPENDING 0	<input type="text" value="CHQ9"/>	<input checked="" type="checkbox"/>	<input checked="" type="radio"/>
MAXIMIZER STAFF - HOLIDAY SAVINGS 1	<input type="text" value="CHQ10"/>	<input type="checkbox"/>	<input type="radio"/>
MAXIMIZER STAFF - HOUSE INSUR 2	<input type="text" value="CHQ11"/>	<input type="checkbox"/>	<input type="radio"/>
MAXIMIZER STAFF - HUNTING 3	<input type="text" value="CHQ12"/>	<input type="checkbox"/>	<input type="radio"/>



Text Banking - Preferences

Below are your mobile phones and accounts that you have registered for mobile access. You can make changes to your text banking preferences on this page. Standard text messaging rates may apply.

[View available Text Banking commands.](#)

See below for listing of keywords.

Phone Management		
Registered Mobile Phone	Carrier	Phone Status
(250) 231-7870	Telus Mobility	Enabled Disable Delete

ADD MOBILE PHONE

Account Management			
Accounts	Nickname	Mobile Access	Primary Account
MASTERPLAN STAFF - CARL'S ACCOUNT 5	CHQ0	✓	
MASTERPLAN STAFF - GIFTS 6	CHQ1	✓	
MASTERPLAN STAFF - MISC EXPENSES 8	CHQ2	✓	
MASTERPLAN STAFF - PROPERTY TAXES 4	CHQ3		
MASTERPLAN STAFF - SHELLY'S ACCOUNT 7	CHQ5		
MASTERPLAN STAFF - SURPLUS 9	CHQ6		
MASTERPLAN STAFF - TRANSFER ACCOUNT 0	CHQ7	✓	
MASTERPLAN STAFF - TRUCK INSURANCE 2	CHQ8		
MASTERPLAN STAFF - VIVA ITALY 3	CHQ4		
MAXIMIZER STAFF - DAILY SPENDING 0	CHQ9	✓	✓

Text Banking - Preferences

Below are your mobile phones and accounts that you have registered for mobile access. You can make changes to your text banking preferences on this page. Standard text messaging rates may apply.

[View available Text Banking commands.](#)

Text any of these commands to MONEY(66639) and receive your account information on your phone.

- ACT - For the account activity of your primary account
- ACT <account nickname> - For the account activity of a specific account
- BAL - For the balance of your primary account
- BAL ALL - For the balances of all your accounts
- BAL <account nickname> - For the balance of a specific account
- DISABLE - To temporarily disable your phone
- HELP - For a list of the commands you can use
- INFO - For contact info about Kootenay Savings Credit Union
- STOP - To permanently delete your phone
- NICK - For a list of account nicknames